



CRISIS SUPPORT

Acting Correctly in a Crisis



for work and life

SUPPORT YOU CAN TRUST

Your Partner for Crisis Management

In the event of an unexpected crisis in your company, we provide comprehensive support in overcoming these challenges as well as actively preventing potential consequential damage to your company.

In the event of personal crises or stressful situations at work, we support you and your employees with targeted, psychosocial and professional **advice and follow-up support**. The aim is to stabilise the situation and provide after-care for those affected or involved. Our after-care service is based on the following principles:



RAPID AVAILABILITY

We are available by phone 24 hours a day. This allows an initial assessment of the situation and provides relief. On business days, we offer those affected personal follow-up support at our locations within 24 hours.



ATTENTION AND ASSURANCE

We take the situation seriously and support you according to your individual needs. We promote the ability of those affected to act and help them to overcome a sense of powerlessness or helplessness.



FOCUS ON SOLUTIONS AND RESOURCES

We encourage personal initiative and solution finding among those affected or involved. This boosts self-confidence.

ADVANTAGEOUS

Your Benefits

For employees

- Stabilisation of those affected and their environment
- Best utilisation of resources to restore normality
- Avoidance of long-term stress
- Restoration and/or maintenance of ability to work

For the company

- Support for HR and managers after crisis events
- After-care planning and implementation
- Optional emergency psychological assistance through our Carelink partnership
- Companies fulfil their duty of care
- Added value for employer branding



Partnership with CareLink

In collaboration with Movis, Foundation Carelink offers **acute psychological support** in stressful situations throughout Switzerland, 24/7 and on-site (or by phone). It operates a network of around 250 caregivers and 90 emergency psychologists who can be on-site within two to four hours to stabilise and support those affected. This service requires a contractual arrangement and perfectly complements Movis' services.

CARElink

EMERGENCY PSYCHOLOGICAL ASSISTANCE

Services:

- Acute support 2–4 h. after the event on-site, 24/7
- Emergency telephone assistance 24/7, including call centre (up to 30 lines)
- Crisis communication

MOVIS

EMPLOYEE ASSISTANCE PROGRAM

Services:

- Available by phone 24/7
- Personal follow-up support within 24 hours on business days
- Targeted psychosocial and emotional support



- Cooperation between Movis and Carelink
- Professional, case-specific triage
- Referrals tailored to support needs
- Goal: the best support for every situation

Any Questions?

Contact us – we're happy to help.